



CONTINENTAL

Terms & Conditions of Sale

We do not expect you to experience any problems with our merchandise. We spend a lot of time and effort in producing merchandise of the highest standard. However, we have put together these terms, which by ordering from us, you agree to comply with.

NOTICE OF DEFECTS

If you find any problems with shortages, problems with garment specifications or incorrectly shipped product, we need know within 7 days of receipt. We cannot be responsible for shortages that occur when merchandise is delivered to a third party.

EMBELLISHED OR MODIFIED GOODS

We recognize that most of our clients will choose to print, embroider, over-dye or modify the garment in some way.

We also recognize that as time is of the essence, you may prefer to have garments delivered directly to a third-party decorator. HOWEVER, we WILL NOT accept any returns on merchandise that has been altered in anyway REGARDLESS OF THE REASON FOR RETURNING THE MERCHANDISE.

Please make sure that you order samples in advance, have your decorator send you a sample from the merchandise you have purchased, or go and check on it yourself.

ALTERING THE MERCHANDISE NEGATES ANY CLAIMS AGAINST IT.

SHORTAGES OR OVERAGES ON PRIVATE LABEL

Although we endeavor to get you exactly what you need on your private label orders, we occasionally experience shortages or overages on order quantities through no fault of our own. By ordering through our private label service, you acknowledge, understand and accept that your orders may be over or under by a maximum of 5%. PLEASE BE SURE TO ORDER A FEW EXTRA JUST IN CASE IF YOU REQUIRE A SPECIFIC AMOUNT. We do not accept returns merchandise that falls into this 5% overage allowance, or on full orders where there has been a shortage of equal to or less than 5%.

VARIATIONS IN GARMENT SPECIFICATIONS

Our factories are generally very precise on the specs of our merchandise.

However, we only accept returns on merchandise that is 3% or more off-spec on any particular measurement. PLEASE CHECK MERCHANDISE WHEN YOU RECEIVE IT.

SHRINKAGES

Our fabrics are pre-shrunk and regularly tested for dimensional stability and shrinkage. It is industry standard to allow between 3% - 4.5%. We do not expect shrinkages in excess of these amounts. If you think you have an issue with shrinkage, please notify us and provide us with data showing the measurement of the garments BEFORE AND AFTER, and return us a garment to perform our own testing by a certified and impartial, third-party lab.

RETURNS

An Authorized Return Reference must be obtained before you can return any merchandise. It is essential that this number is written onto any packages that are sent back to the distribution center. Returns must be received within 14 days of receiving your reference number.

Please call the office at 1 (323) 460 7300 and speak to your account manager to arrange for your return information and correct return address.

RE-STOCKING FEE

\$3.50 per transaction, plus \$0.50 per garment.

JURISDICTION

Any transactions between you and Continental Clothing Company USA L.L.C. are governed by the laws of California, and the company and any guarantor hereby consent to the jurisdiction of the courts of Los Angeles County, California, for any claims or controversies arising in the sale of garments by Continental Clothing Company USA L.L.C. to you, the buyer.

By initialing, I have read, understood and agree to above contents.